



## STUDYMASTER BOOK CO. REFUND POLICY

www.studymaster.com

100% refund for:

**FT. CAMPBELL, FA. 1 &  
HOPKINSVILLE FALL SEMESTERS**  
8/24/11 by 5:00pm

### **STEP 1**

Must have 2 receipts

- \* method of payment receipt
- \* itemized book receipt

### **STEP 2**

All purchased textbooks must be returned no later than Aug. 24<sup>th</sup>, 2011 by 5:00p.m. –**NO EXCEPTIONS!**

### **STEP 3**

All new books must be unopened.  
If opened, buyback value will be issued.

### **STEP 4**

How you pay = How you are refunded

- Credit/Debit Card = Credit back to card (Card **REQUIRED** to refund transaction)
- Cash = Cash
- Check = Store cash certificate granted, after 30 days certificate may be traded in for cash. Your check **MUST** clear bank.

**NOTE:** If paid with check, merchandise must still be returned by Aug 24<sup>th</sup>, 2011 at 5:00pm.

## WHAT IF I GOT A WRONG BOOK?

If you receive the wrong book, bring it back immediately! Sometimes professors change book adoptions at the last minute so don't wait. Bring it back to exchange it for the correct one while we still have them in stock.

## DID YOU BUY A NEW BOOK OR PLASTIC SEALED ITEM?

If you buy a used or new sealed item **DO NOT OPEN IT** until you have gone to class. Ask your professor or look at your syllabus to make sure it is the accurate text and that you plan to keep it until you get ready to sell it at the end of the semester. A lot of students get anxious and tear it out of the wrap before going to class. A refund will not be granted if you open a textbook regardless if we gave you an incorrect text or not. Even though StudyMaster gets books for you, it is your responsibility to make sure the texts are used for your particular class.

## DID YOU RENT A BOOK?

If you rented an item refer to your signed rental agreement for terms, policy and conditions.

# APSU got you waiting for this?



Date your check for:  
1-28-11  
and get your books now!

(We WILL NOT deposit your check until Jan.28<sup>th</sup>!)