

STUDYMASTER BOOK CO. REFUND POLICY

www.studymaster.com

100% refund for APSU Main Campus
1/25/2012 by 5:00pm

STEP 1

Must have 2 receipts

* method of payment receipt

* itemized book receipt

STEP 2

All purchased textbooks must be
returned no later than Sept. 9th, 2011
by 5:00p.m. –NO EXCEPTIONS!

STEP 3

All new books must be unopened.

If opened, buyback value will be issued.

STEP 4

How you pay = How you are
refunded

Credit/Debit Card = Credit back to card
(Card REQUIRED to refund transaction)

Cash = Cash

Check = Store cash certificate granted,
after 30 days certificate may be traded
in for cash. Your check MUST clear bank.

NOTE: If paid with check, merchandise
must still be returned by Sept. 9th, 2011
at 5:00pm.

WHAT IF I GOT A WRONG BOOK?

If you receive the wrong book, bring it back
immediately! Sometimes professors change
book adoptions at the last minute so don't
wait. Bring it back to exchange it for the
correct one while we still have them in stock.

DID YOU BUY A NEW BOOK OR PLASTIC SEALED ITEM?

If you buy a used or new sealed item DO NOT
OPEN IT until you have gone to class. Ask your
professor or look at your syllabus to make sure
it is the accurate text and that you plan to keep
it until you get ready to sell it at the end of the
semester. A lot of students get anxious and tear
it out of the wrap before going to class. A refund
will not be granted if you open a textbook
regardless if we gave you an incorrect text or
not. Even though StudyMaster gets books for
you, it is your responsibility to make sure the
texts are used for your particular class.

DID YOU RENT A BOOK?

If you rented an item refer to your signed rental
agreement for terms, policy and conditions.

APSU got you
waiting for
this?

Date your check for:
1-20-12

and get your books
now!

(We WILL NOT deposit your check until
Jan.20th!)

NOTE: We cannot accept postdated checks past
the date seen above.

If you write it past the date above it will still be
deposited.