

# STUDYMASTER BOOK CO.

## REFUND POLICY

www.studymaster.com

100% Refund deadline Main Campus

9/10/10 by 5:00pm

### STEP 1

Must have 2 receipts

- \* method of payment receipt
- \* itemized book receipt

### STEP 2

All textbooks must be returned  
no later than Sept. 10<sup>th</sup>, 2010  
by 5:00p.m. –**NO EXCEPTIONS**

### STEP 3

All new books must be unopened.  
If opened, buyback value will be issued.

### STEP 4

How you pay = How you are  
refunded

- Credit/Debit Card = Credit back to card  
(Card **REQUIRED** to refund transaction)
- Cash = Cash
- Check = Store cash certificate granted,  
after 30 days certificate may be traded  
in for cash. Your check **MUST** clear bank.

**NOTE:** If paid with check, merchandise  
must still be returned by Sept. 10<sup>th</sup>, 2010  
at 5:00pm.

### **WHAT IF I GOT A WRONG BOOK?**

If you receive the wrong book, bring it back  
immediately! Sometimes professors change  
book adoptions at the last minute so don't  
wait. Bring it back to exchange it for the  
correct one while we still have them in stock.

### **DID YOU BUY A NEW BOOK?**

If you buy a new book, **DO NOT OPEN IT**  
until you have gone to class. Ask your professor  
or look at your syllabus to make sure it is the  
accurate text and that you plan to keep it until  
you get ready to sell it at the end of the semester.  
A lot of students get anxious and tear it out of  
the wrap before going to class. A refund will not  
be granted if you open a textbook regardless if  
we gave you a incorrect text or not. Even though  
StudyMaster gets your books for you, it is your  
responsibility to make sure the texts are used  
for your particular class.

### **August EXTENDED STORE HOURS**

8/16-8/20 8am-5pm	8/21 9am-5pm
8/22 11am-5pm	8/23-8/25 7:30am-6:30pm
1/9 8am-6pm	1/18-1/22 7am-7pm
8/26-8/27 7am-7:30pm	8-28 8am-6:30pm
8/29 9am-5:30pm	8/30-9/1 6:30am-8pm
9/2 6:30am-7pm	9/3 7am-5:30pm 9/4 9am-5pm

Regular store hours are: M-F, 9am-5pm.

**APSU got you  
waiting for  
this?**

**Date your check for:  
9-10-10  
and get your books  
now!**

(We will not deposit your check until Sept.10<sup>th</sup>!)